On Common Ground– Landlords and Tenants shaping thermal performance of rental properties in New Zealand

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Funders & Support



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Centre for Sustainability Kā Rakahau o Te Ao Tūroa



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Rental housing thermal performance





Why don't landlords invest in thermal performance & energy efficiency?

- Lack of knowledge & misinformation
- Local & regional housing market factors
- Cultural and contextual factors
- Transience within the rental market
- Low trust in government initiatives

(Ambrose, 2015 UK).

- High up-front cost of refurbishments
- Landlords don't pay the energy bills
- Policy not specific to rental housing issues.
 (Hope & Booth, 2014 UK)

A different story..











Energy Cultures to understand rental housing complexity



What is an Energy Culture?

The interaction between what you **have** (heaters), what you think is **normal** (cold inside) what you **do** (just put a jersey on!). Plus, external influences like legislation (HHG) and economy (housing market). (Stephenson et al., 2015)





Examples of Housing energy Cultures

My masters research focussed on understanding the landlord & tenant dynamic and how this influenced thermal performance of rental housing

- Qualitative research
- Three pairs of landlords & tenants - connected through rental property
- Landlords & tenants from across NZ, diverse backgrounds
- One pair included a property manager
- 10 participants in total (three unpaired landlords)



Tenant Energy Culture.



Landlord Energy culture w/ Property manager

Shared energy cultures



Landlords and tenants share aspects of each others energy cultures and this influences the rental property's thermal performance.

Early concept; Shared Energy Culture



"... the landlord suggested that somebody was going to come and do the insulation and I said, 'oh that's good, that's a good idea. insulation', because I had never heard of that before..." Tenant B

"...we want our tenants to be more comfortable. We have put in more insulation and we'll follow up this winter and ask them specifically ourselves... then we may consider putting a heat pump in." Landlord B

"...the landlord actually went out and bought some for us, so there is actually a small amount of influence..."

Tenant A

"...the current tenants would
like the house to be double
glazed, but [sic] not going to do
it. "
Landlord A



Norms Landlord Expectations & aspirations

> **Practices** Landlord Rental housing heating infrastructure

Practices Landlord Quality assurance & wealth generation Material Culture Tenant Heating

Material Culture

Tenants personal heating devices

and energy management

Norms Tenant housing aspirations & norms

Example of High level influence pathways between landlords & tenants

Thankyou!

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