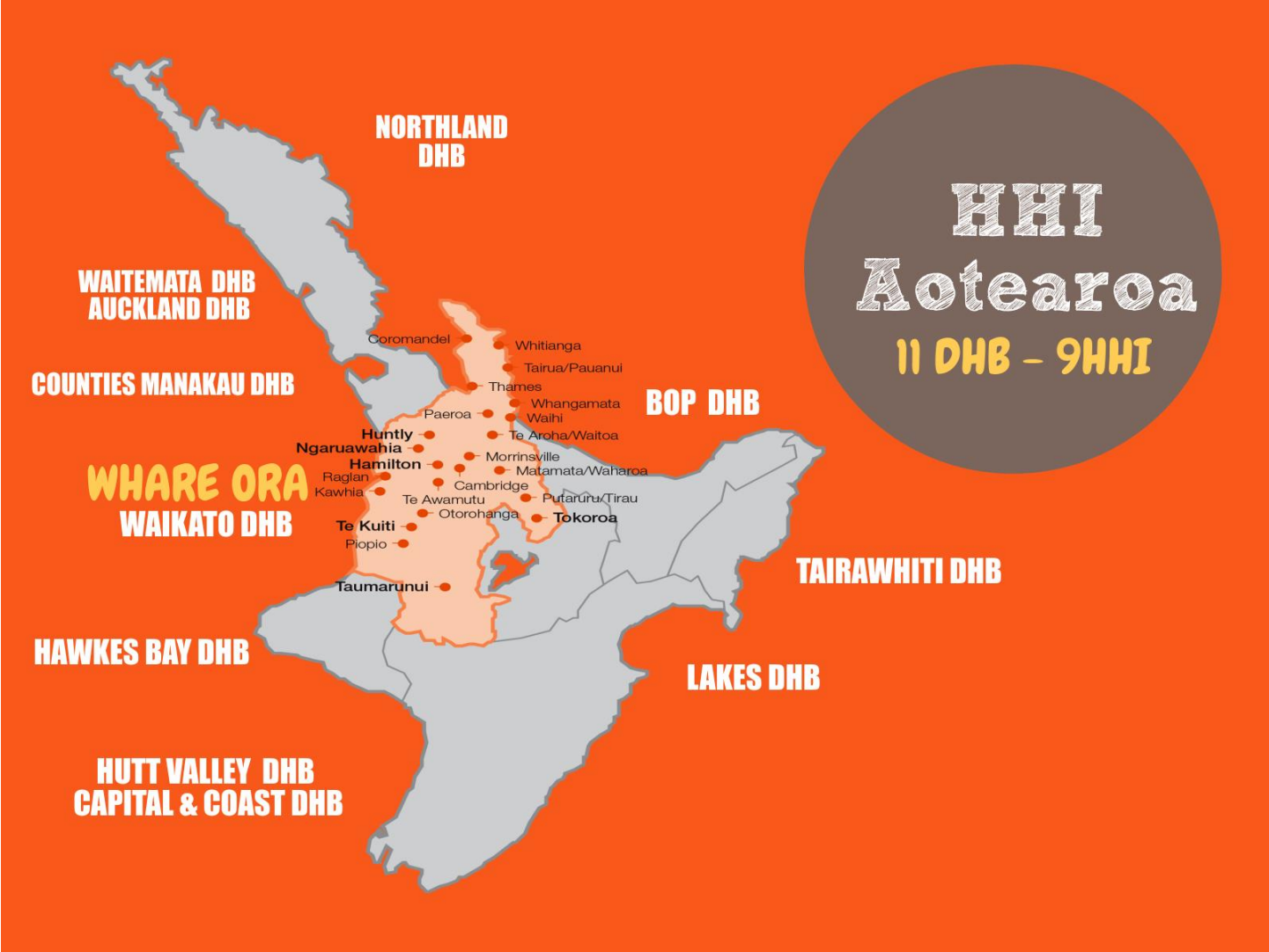




WHARE ORA

Waikato Healthy Homes Programme



HHI Aotearoa

11 DHB - 9HHI

WHARE ORA TEAM

RAUKAWA



Gabby Swift
Data Administrator

NGATI TOA



Vicki P
Whare Ora Support

TUWHARETOA



Erana Severne
Project Manager

NGAPUHI



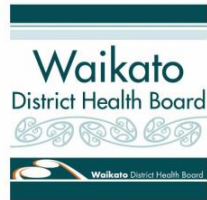
Brogan Lomax
Product Coordinator

MANIAPOTO

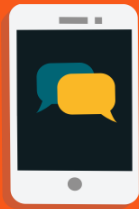


Ihaka Stanley
Care Manager

Who's involved ?



Whanau Journey



**WHARE ORA
KORERO**



**REFERRAL
SENT**



**HEALTHY HOME
ASSEMENT**



**WHARE ORA
TREATS**



CHECK IN



**FOLLOW
UP**



**REFER TO SERVICES
ORDER & DELIVER
PRODUCTS**



**CREATE ACTION
PLAN WITH
WHANAU**

 Healthy Homes Programme Product and service request update				
Date: 20/12/2016		Address: 123 Fake Street		Guardian Name: Ihaka Stanley (Father)
Child Name: Gabrielle Stanley		Area: La La Land		Phone Number: 027 123 456
Referral Source: E5		Whanau email: stanleywhanau@gmail.com		Tenancy Manager: Big Bird
Product / Service	Amount	Provider	Status	Information
Products				
Kids Can Blanket	1	Kids Can	Completed	Given to whanau at assessment
Mould treatment kit	1	Te Puna Oranga	Completed	Given to whanau at assessment
Outlet covers	12	Te Puna Oranga	Completed	Given to whanau at assessment
Thermal Curtains	Lounge: 1x 207cm 1x 135cm Bedrms: 2x 80cm 1x 135cm 1x 200cm 2x 210cm	Te Puna Oranga	Ordered online 20/12/2016	We have ordered these items for you online. They should arrive in 3-5 working days.
Curtain Rails	Lounge: 1x 207cm 1x 135cm Bedrms: 2x 80cm 1x 135cm 1x 200cm 2x 210cm	Te Puna Oranga	Ordered online 20/12/2016	We have ordered these items for you online. They should arrive in 3-5 working days.
Curtain hooks	8 packs	Te Puna Oranga	Ordered online 20/12/2016	We have ordered these items for you online. They should arrive in 3-5 working days.
Portable Heating source	1	Te Puna Oranga	Ordered online 20/12/2016	We have ordered these items for you online. They should arrive in 3-5 working days.
Draught stoppers	2	Te Puna Oranga	Ordered online 20/12/2016	We have ordered these items for you online. They should arrive in 3-5 working days.
Draught Proofing Tape	2	Te Puna Oranga	Ordered online 20/12/2016	We have ordered these items for you online. They should arrive in 3-5 working days.
Blankets	2x dble 2x single	Te Puna Oranga	Ordered online 20/12/2016	We have ordered these items for you online. They should arrive in 3-5 working days.
Pillows	4	Te Puna Oranga	Ordered online 20/12/2016	We have ordered these items for you online. They should arrive in 3-5 working days.
Beds and Mattresses	1x dble bunk 1x single 1x dble	Te Puna Oranga	Completed	Completed

Services				
Insulation Referral	1	Te Puna Oranga	Referral sent 20/12/2016	Referral sent. Landlord will need to give consent once quote is given.
NZ Fire Safety Check	1	New Zealand Fire	Referral sent 20/12/2016	We have contacted NZ Fire they will be in contact with you
Smoke detector	1	New Zealand Fire	Referral sent 20/12/2016	We have contacted NZ Fire they will be in contact with you

Contact details:					
Name	Erana Severe-Takataka				
Title	Project Manager of Whare Ora (Te Puna Oranga)				
Phone:	0800 WHARE ORA	Email:	Erana.severe@waikatoahb.health.nz		
PHN assessor	Rainbow Bright	Sent to	Completed	Sent to Family	Completed

ACTION PLAN

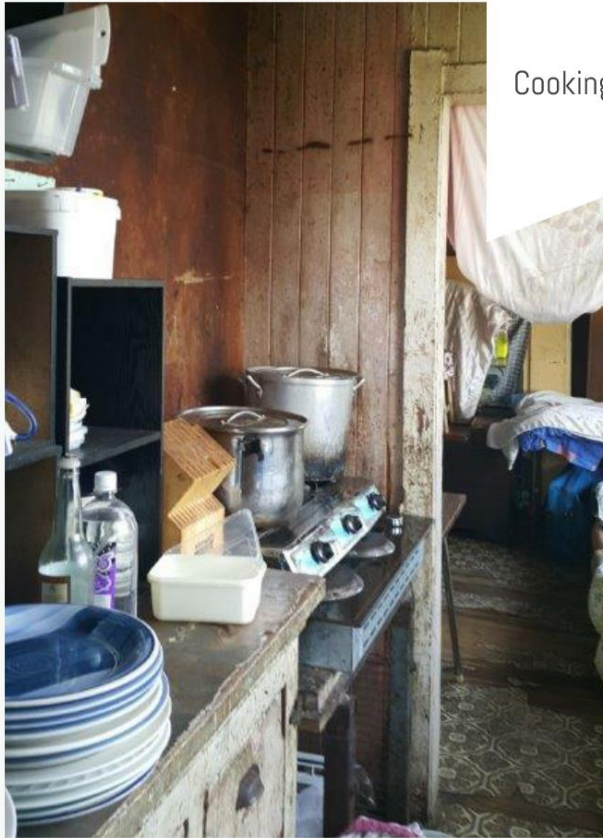
The Tuakura Whanau



This home had no power for over two years and the whanau prepared meals on gas cookers inside.

During winter the house is freezing and the large whanau sleep together in the lounge and garage to keep warm. The home is very special to the whanau as over 80 children have been raised in it.

Cooking & Power



Heating



Outside



Beds & Bedding



Repairs





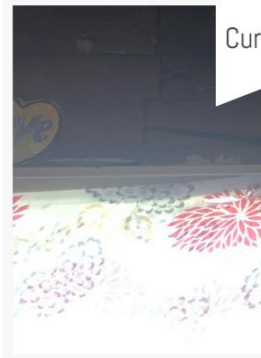
Fix the roof



Insulation



Long term



Curtains



The Paul Whanau



We recently had a young boy with Rheumatic Fever referred through to Whare Ora by the hospital. They were living in Taumarunui in a private rental, but were evicted during their son's time in hospital. The family of seven, who's children have multiple other health-related issues including muscular dystrophy, allergies and asthma, were offered a temporary home by a trust, but the home was cold and damp, with broken windows and doors, severe leaks and with no insulation. All of these were repairs that the trust could not afford.

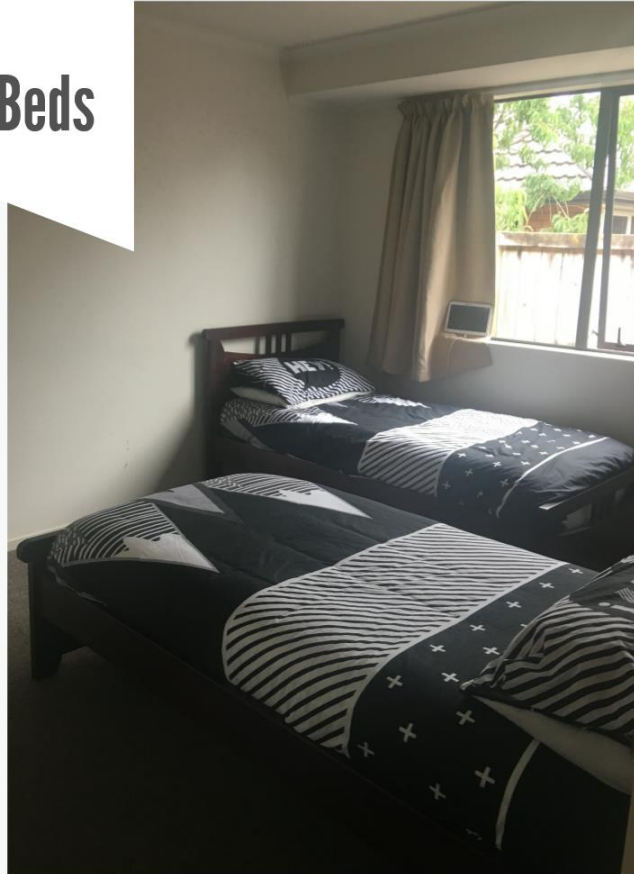
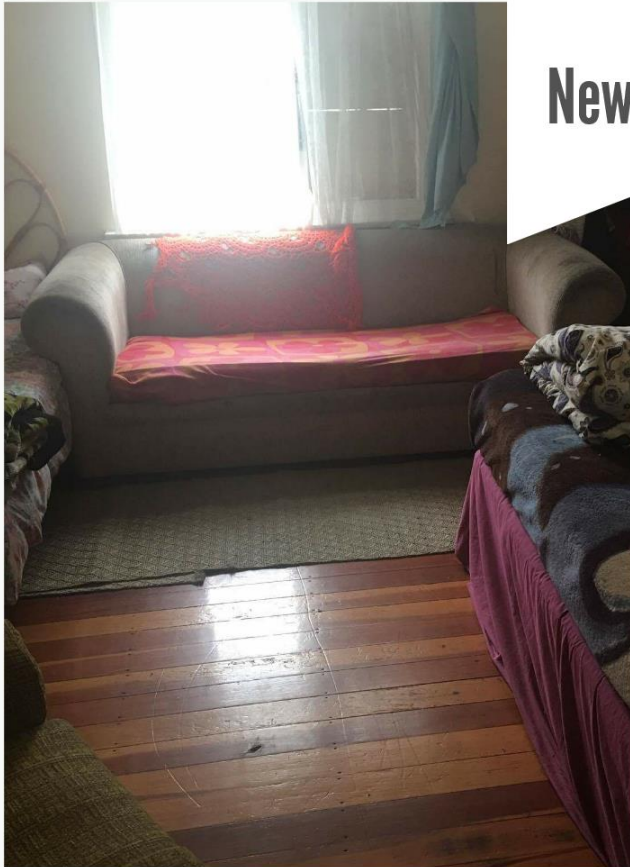
The Whare Ora team visited the home, and bought them curtains, bedding and firewood while appointments were made with MSD for a New Assessment for Social Housing. The whanau asked the team to wait on the beds until they had a warm, dry home, as they didn't want to risk them becoming damp and mouldy.

The whanau was put on the waiting list for a five bedroom house from Housing New Zealand, but were told that they were rare, and could take a while. A recommendation for a four bedroom house was made while they waited for a larger home. In January 2017, a four bedroom home in Hamilton was offered to the family, who have just moved in.

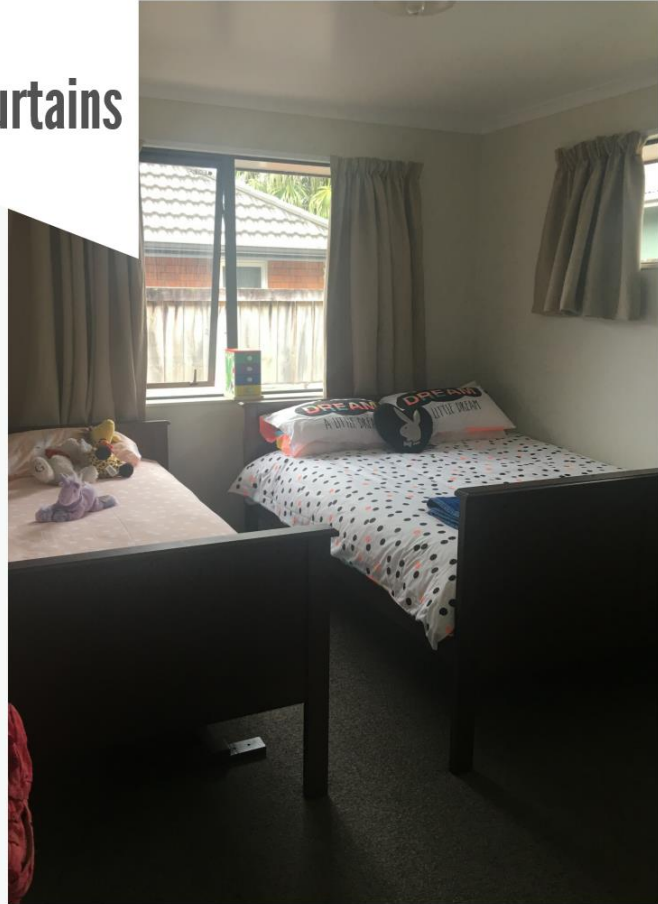
New Whare



New Beds



New Curtains



Warm & Dry





Whanau in Private Rental

This whanau received the following support:

Insulation
Kids Can Blanket
Mould treatment kit
Outlet covers
Energy Efficiency Sheet
Portable Heating source
Sheets
Mattress protectors
Duvet inner
Beds

Mattress
Draught stoppers
Duvet cover
Pillows
Thermal Curtains
Curtain Rails
Curtain Hooks
Landlord Advocacy
Handy man install for
Curtain rail

"Our girls would like to say thank you; they love their new beds and everything. They also love their pet snakes (draught stoppers).

We just wanted to say we appreciate everything you have given us, thank you so much"

WHARE ORA

Successes & Challenges



WHARE ORA WHANAU

